

Title: ReStore Associate

Classification: Full and Part time available Location: Park City Habitat for Humanity ReStore Contact: Jobs@habitat-utah.org or 435-487-9015

Are you looking for a meaningful career opportunity where you can support a mission and help change lives in the Greater Park City area? Join the crew at the Habitat ReStore for a unique experience! We are looking for full-time associates who want to make a difference in the community.

As a ReStore Associate, you will be a member of a dynamic team who uses skills of communication, collaboration, enthusiasm, wit and a "work hard/play hard" attitude to help process donations, load and unload items, and assist customers as needed. Daily responsibilities include providing excellent and engaging customer service, assisting our pickup team on the truck to load and unload donated items, cleaning, pricing, stocking, and rearranging items, and working to ensure that customers and donors have a positive experience at the ReStore.

This is how you'll spend your days:

- o Building and maintaining positive relationships with customers by providing outstanding customer service.
- o Answering customer questions regarding the ReStore in general and specific items.
- Assisting pickup crew with driving pickup truck and loading and unloading items that have been donated to the ReStore.
- Ensuring that all areas of the store/warehouse are safe, clean, and organized. Displaying merchandise in a way that maximizes sales.
- Guard against theft and unsafe practices (clutter, tripping hazards, falling objects, etc.).
- Assist with the receiving of inventory and moving materials from the warehouse to store floor.
- Assist Customers with purchases lifting, carrying and loading.
- Evaluate condition/acceptability of incoming donations; price materials to be sold.
- Communicating ideas for improving processes and collaborating with team to enact them.

What does it take to be successful in this role?

- High school diploma/GED required
- o A devotion to teamwork and collaboration
- The ability to handle a dynamic and sometimes unpredictable work environment
- Great track record of providing excellent customer service
- Willingness and desire to work with diverse staff, volunteers and customer base.
- Excellent communication skills
- Effective organizational skills
- o Committed to HFHWSC mission and environmental stewardship
- o Able to lift up to 70 lbs.
- Convey clear, concise information to others, using verbal or other appropriate communication techniques.
- Treat others in a nondiscriminatory, lawful and ethical manner, respecting the differences among people, and the value they bring to HFHWSC.
- Follow safe practices in all work activities to avoid injuries and accidents.

As an employee of Habitat for Humanity of Wasatch and Summit Counties, you'll enjoy the following benefits:

- Company-sponsored group medical, dental and vision insurance
- o Paid holidays
- Paid time off
- Company-sponsored training and professional development